

Pet Insurance

How to claim

#WHAT
EXPERIENCE
LOOKS
LIKE

1



Pet not feeling well?

2



Take your pet to a vet as soon as you can and get them treated.

3



Pay your vet bill and make sure you request a detailed invoice and proof of payment. A Vet History may be requested if this is your first claim.

4



Submit your claim to petclaims@autogen.co.za You must notify us of a claim within 30 days of the treatment.

5



Reimbursement will be made within 7 business days of receipt of your complete claim.*

auto  general